

# Diamante® & Wave Professional Protection Plans

## Ensure you're able to work

Your writer is your livelihood. Shield yourself from expensive, unexpected out-of-pocket costs while maximizing your uptime with one of Stenograph's Writer Protection Plans.

Under a protection plan from Stenograph, your machine will be taken care of by expert service technicians at the factory where it was built.

	BASIC WITHOUT LOANER	BASIC WITH LOANER	A LA CARTE REFURBISHMENT
Loaner via 2-day express service		X	X
Software updates	X	X	
Latest changes to writer components	X	X	
Parts as needed (Excludes consumable items)	X	X	X
Labor costs for repair	X	X	
Shipping of the writer to us		X	X
Shipping of the writer back to you	X	X	X
Phone and Live Chat support from our Support Department	X	X	
Preferred repair service priority	X	X	
Refurbishment: Complete disassembly and chemical wash, full pad replacement, electrical and mechanical adjustment and testing, new lubricants, one new battery			X
<b>Price*:</b>	\$369	\$479	\$360
<b>Renewal Price by Phone*:</b>	\$269	\$379	N/A
<b>Renewal Price Online*:</b>	\$256	\$360	N/A
<b>STAR Member Renewal Price:</b>	N/A	\$329	N/A
<b>Price for writer not under contract:</b>	N/A	N/A	\$460

## Can you afford not to have a protection plan?

Stenograph writers are built to be the highest quality possible but, like any writer, they need proper care to stay in top working order. Without a protection plan, you are responsible for the full cost of packing, insuring and shipping in addition to the cost of repairs.

\*Renewal prices are for those with active protection plans and include a \$100 discount off of the regular price. Prices are for Diamante writers in North America. Machines with pre-existing problems will be serviced on a time and material basis. Protection plans are nonrefundable and nontransferable. Certain [terms and conditions](#) apply.

## Example of costs without a protection plan:

Part	Price
Function button and status LCD assembly	\$250
Color Display	\$350
Key sensor PC board	\$500
Main PC board	\$1995

**Protect your investment today.**

**Call 800-323-4247, press 1, then 2 or renew online at [www.stenograph.com](http://www.stenograph.com).**