August 30, 2016

Diana Alexander
Wise County of Texas
271st District Court
101 North Trinity
DECATUR, TX 76234

CCLI
Amberly

Renew your support today for continued access to great new software features and a first rate technical support team.

Dear Stenograph Customer,

Your Case CATalyst support is about to expire. Your success as a professional is determined by a number of factors including continuous, optimal performance of your software. To ensure on-going access to valuable software updates so that you're on the most current version, as well as access to our support team, you will want to renew your annual support agreement. ***When you need help, our unparalleled support team will be there for you.***

Please remember that support via telephone and email is available for the current integer version and previous integer version. Renew today to ensure you have the latest version of software.

There are various plan options available. This letter reflects your current plan and serial number(s). Multiple unit prices and STAR membership advantages have been applied where applicable. To learn more about STAR benefits and support plan options, please visit www.stenograph.com.

To complete your renewal, log in at **www.stenograph.com** and renew your plan online; see enclosed sheet for online instructions. You can also complete the form below and fax or mail it to us. For additional information on our various plans or to make any changes to your support plan, please call **800-323-4247, press 1 then 2,** from 7:30 a.m. to 6:00 p.m. Central time, Monday through Friday or email us at **sales@stenograph.com.**

Tear off bottom of this sheet to return with payment.

Customer No.: 83293	**E-mail:**		
Name: Wise County of Texas			
Contract No. SQ117533		**Agreement Dates :** 10/30/16 - 10/29/17	
Number & Type of Support Covered:		1	Software Support
Type of Support:	**Unique Identifier:**	**Begin Date:**	**Amount:**
BUSINESS HR SUPPORT	SI094259	10/30/16	629.00

Four easy ways to renew your support agreement !

Online at www.stenograph.com
Call 1-800-323-4247 (Credit Card Payment)
Fax to 1-630-532-5700 (Credit Card Payment)
Mail a check in the enclosed envelope

83293: SQ117533	
Total:	629.00
Tax:	0.00
Total Amount:	**629.00**

☐ Check Enclosed (Make Check for **$ 629.00** payable to Stenograph, L.L.C.)

☐ Visa ☐ American Express ☐ MasterCard ☐ Discover

Card #. ☐☐☐☐ - ☐☐☐☐ ☐☐☐☐ - ☐☐☐☐

Exp. Date: ___ ___ – ___ ___

Signature: Date:

Renewal price reflects a $100 discount off of the contract list price. Any plan renewed after the contract or warranty expiration date will be subject to the full list price and any reactivation fees. Certain terms and conditions apply.

Your payment of this invoice indicates acceptance of and renews the terms of your Original Support Agreement.

PRICES ARE SUBJECT TO CHANGE WITHOUT NOTICE. NO REFUNDS OR CANCELLATIONS ARE ACCEPTED.

STENOGRAPH, LLC
CASE CATALYST SOFTWARE LICENSE AGREEMENT
TERMS AND CONDITIONS

PLEASE READ THE FOLLOWING LICENSE AGREEMENT CAREFULLY! IT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU. BY CLICKING ON THE *"ACCEPT"* BUTTON AND/OR BY INSTALLING AND USING THIS SOFTWARE, YOU ARE CONSENTING TO BE BOUND BY AND ARE BECOMING A PARTY TO THIS AGREEMENT AND YOU ACKNOWLEDGE THAT YOU HAVE READ AND ACCEPT THE TERMS AND CONDITIONS OF THIS AGREEMENT IN ITS ENTIRETY. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, CLICK THE *"DO NOT ACCEPT"* BUTTON AND DO NOT INSTALL OR USE THIS SOFTWARE.

Please contact us at support@stenograph.com with any questions.

1. **Definitions**:
   - **A. You, Your** and **Yours** refer only to the registered and licensed end user and specifically do not include your agent, independent contractor, employee, successor or assign, or any other person or entity not registered as a licensed end user.
   - **B. Stenograph, We, Us and Ours** mean Stenograph, L.L.C.
   - **C. Device** means a personal computer or other electronic device that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions.
   - **D. Agreement** refers to this Software License Agreement.
   - **E. Licensed Software** means the contents of the files, electronic downloads, CD-ROM/DVD(s) or other media, licensed to you under this Agreement and provided to you by Stenograph with this Agreement and any Updates provided by us pursuant to the terms of this Agreement. Licensed Software does not include other software products or Enhancements to the Licensed Software that we publish and make available subject to separate software licenses.
   - **F. Update** means an updated version of the Licensed Software that consists of either change to the software design intended to improve usability and/or corrections to software functions from a previous version that did not operate as designed. Updates are not subject to additional license fees except as set forth herein. We in our sole discretion shall designate versions as either Updates or Enhancements.
   - **G. Enhancement** means an enhanced version of the Licensed Software that consists of new or additional features and/or functions to the software design intended to enhance usability or include additional functionality. Enhancements are subject to additional license fees, and you will be required to enter into a separate software license agreement to receive an Enhancement. Stenograph in its sole discretion shall designate versions as either Updates or Enhancements.
   - **H. Software Key** means a Product Key Code ("PKC") that we provide you with the Licensed Software.
   - **I. Support** means any assistance we provide to you at your request in order to allow you to operate the Licensed Software as intended.
   - **J. Backup Services** means the data and content backup service associated with the Licensed Software, whether through the utilization of (i) the hard drive of the Device on which the Licensed Software is installed, (ii) flash or other forms of data storage devices attached or connected by you to the Device on which the Licensed Software is installed and/or (iii) our cloud-based backup ("Cloud Backup") available to you during the Warranty Period and the term of any support agreement.
   - **K. Licensed Materials** means the Licensed Software, any associated documentation, any Software Key we provide you pursuant to this Agreement, and any back up copy of the Licensed Software authorized under this Agreement.
2. **Acknowledgement of Intellectual Property.** You acknowledge that the Licensed Materials are proprietary to Stenograph and that Stenograph owns all copyrights, trade secrets and other intellectual property rights in and to the Licensed Materials. You also agree not to engage in, participate in, or permit any disassembly, decompilation, decryption, reverse engineering, or other attempts to learn the source code or any part of the Licensed Materials

or the functions or operations thereof. You agree not to remove, alter or destroy any proprietary, trademark or copyright notices placed upon or contained within the Licensed Materials.

3. **Scope of License.** Subject to full payment of the applicable license fees and subject to the terms and conditions of this Agreement, we grant to you, and you accept, a revocable, non-exclusive license to use the Licensed Materials in object code form only. Under this Agreement you are authorized to install the Licensed Software on up to five (5) Devices, provided that you are authorized to operate the Licensed Software on only one Device at any given time. Simultaneous use of the licensed software on more than one Device is not permitted. Upon complete payment of the applicable license fees, the license shall be considered royalty-free. We are not transferring title to the Licensed Materials to you, and we continue to own all Licensed Materials. We authorize you and only you to use any Software Key we provide with this Agreement. The Licensed Materials are protected by U.S. copyright laws and international treaty provisions and are not to be copied (except as expressly permitted herein), reproduced, stored in a retrieval system or transmitted in any form or by any means without prior written permission of Stenograph.
4. **Support.** During the Warranty Period (as defined in Section 10), Support for the Licensed Software is provided to you during normal business hours at no additional fee, however we reserve the right to limit Support, convert the Support to a fee per call basis, or require additional Support coverage if you use the Support in an irregular, excessive, abusive or fraudulent manner. At the expiration of the Warranty Period, you will be required to pay for any Support you request at our then-prevailing rates or enter into a support agreement with us. A support agreement must be current at the time Support is requested to avoid paying additional fees for Support. During the Warranty Period and support agreement periods, we will not charge any additional license fees for Updates to the Licensed Software. If you are no longer in the Warranty Period and do not have a current support agreement, we will charge additional reinstatement license fees for such Updates. Notwithstanding the above, Updates are provided at no additional license fee to the original licensee of student version software for a period of up to forty-eight (48) months from the original date of the license provided the licensee is enrolled as a student in an accredited program. Proof of such enrollment acceptable to Stenograph must be provided upon request.
5. **Backup Services**. You are responsible for properly configuring and using the Backup Service and taking your own steps to maintain appropriate security, protection and backup of data, transcripts, dictionaries, Case CATalyst or other files ("Data") that is stored in, used by or created by the Licensed Software. The Backup Service may include routine and automatic archiving of Data. The Backup Service is provided on an "as is" and "as available" basis. You expressly acknowledge and agree that your use of the Backup Service is at your sole risk. We make no representations or warranties that the Backup Service (including any form of data storage) will operate uninterrupted or error free or that that the Backup Service will be available at any particular time or location. We make no representations or warranties that the Backup Service is or will be free of viruses or other harmful components. You acknowledge and agree that you are solely responsible and liable for the content of your Data, including any liability or responsibility for errors or omissions in your Data and any infringement of the rights of others arising from your Data and the use, possession, display, presentation or performance of your Data. Stenograph makes no representations or warranties of any kind with respect to data storage of any hardware you utilize for the Backup Services. Unless terminated earlier for breach, you will be eligible to utilize Cloud Backup during the Warranty Period and the term of any applicable support agreement. You will be eligible to use only up to the amount of Cloud Backup data storage provided for in your support agreement. If eligibility to utilize Cloud Backup terminates or expires, your Data will no longer automatically backup to Cloud Backup and you will be responsible for backing up your Data to another resource. We may provide you access to your Cloud Backup account at then-current fees so that you may export your stored Data. We may delete any stored Data remaining in your account later than ninety (90) days after termination or expiration of your eligibility to utilize Cloud Backup.
6. **Term of License.** Subject to the restrictions and termination provisions set forth herein, the term of this license is perpetual. The exception is student version software: the student version license will be provided for a period of up to forty-eight (48) months from the original date of the license provided the student is enrolled in an accredited program. Proof of such enrollment acceptable to Stenograph must be provided upon request. At the sole discretion of Stenograph, the license **may** be provided beyond that period if the student can show they remain enrolled in an accredited program.

7. **Transfer of License**. You may not rent, lease, sublicense, sell, or resell the Licensed Materials, or authorize all or any portion of the Licensed Materials to be copied onto another user's Device, with or without consideration. Notwithstanding the foregoing, you may transfer or assign your rights to use the Licensed Materials to another user upon (i) submission to us of a software license transfer agreement, signed by you and the proposed assignee or transferee, (ii) our receipt, in full, of the applicable transfer fee payable to us in accordance with such transfer agreement and (iii) the removal of the Licensed Materials from all of your Devices, whereupon the transferee or assignee will be provided its own Software Key and your Software Key will be terminated. Software license transfer agreements are available upon request to us at customerservice@stenograph.com. We are under no obligation to Support or transfer Licensed Materials that are not properly or legally licensed. Notwithstanding the foregoing, student and transcription versions of the Licensed Materials may not be transferred.
8. **Revocation of License**. Any use of the Licensed Materials not permitted under this Agreement, including without limitation, improperly copying, transferring or otherwise permitting the unauthorized use of these Licensed Materials , without our prior written approval, is a breach of this Agreement and will result in revocation of your license to the Licensed Materials. In such event, we reserve the right to demand the return or destruction of the Licensed Materials and to pursue all other remedies provided for herein and under the law.
9. **Termination of Agreement**. You may terminate this Agreement at any time by certifying to us the removal and destruction of all Licensed Materials or by returning all Licensed Materials using a traceable method of delivery at your expense. In no event shall you be entitled to any compensation from us for any license fees you have paid, except as may be separately agreed in a support agreement. We may terminate this Agreement upon your breach of its terms.
10. **Warranty Period, Limitations and Disclaimers**. We warrant for a period of one year from the date of invoicing ("Warranty Period") that the Licensed Software will, under normal use, substantially conform to and operate substantially in accordance with our then current specifications and documentation set forth in the Licensed Materials, provided that the Licensed Materials are installed on a Device that meets our minimum specifications and used and maintained in accordance with our instructions. We do not warrant that the functions contained in the Licensed Software will meet your requirements or that the Licensed Software will operate uninterrupted or error free. If such Licensed Software does not perform as warranted during the warranty period, as your sole and exclusive remedy, we will, at our option, either: (1) repair or replace the defective Licensed Software; or (2) terminate this Agreement, and, after you return all Licensed Materials to us, we will refund to you, pro-rata (using a straight line depreciation method over the Warranty Period), the license fees paid to us for this Agreement. Notwithstanding the foregoing, this limited warranty is void if the Licensed Software does not function as a result of accident, abuse, misuse, modification or misapplication.
11. **DISCLAIMER OF ALL WARRANTIES.** EXCEPT FOR THE LIMITED WARRANTY AS SET FORTH HEREIN, YOU UNDERSTAND AND AGREE THAT THE LICENSED MATERIALS ARE PROVIDED IN "AS IS" CONDITION. WE DISCLAIM ALL WARRANTIES, CONDITIONS, OR REPRESENTATIONS (EXPRESS OR IMPLIED, ORAL OR WRITTEN), WITH RESPECT TO THE LICENSED MATERIALS, THE SUPPORT, THE BACKUP SERVICE, OR ANY PART OF THE FOREGOING, INCLUDING, BUT NOT LIMITED TO, ANY AND ALL IMPLIED WARRANTIES OR CONDITIONS OF TITLE, NONINFRINGEMENT, MERCHANTABILITY OR FITNESS OR SUITABILITY FOR A PARTICULAR PURPOSE (WHETHER OR NOT WE KNOW, HAVE REASON TO KNOW, HAVE BEEN ADVISED, OR ARE OTHERWISE IN FACT AWARE OF ANY SUCH PURPOSE), WHETHER ALLEGED TO ARISE BY LAW, BY REASON OF CUSTOMER OR USAGE IN THE TRADE, OR BY COURSE OF DEALING. IN ADDITION, WE EXPRESSLY DISCLAIM ANY WARRANTY OR REPRESENTATION TO ANY OTHER PERSON WITH RESPECT TO THE LICENSED MATERIALS, THE SUPPORT, THE BACKUP SERVICE, OR ANY PART OF THE FOREGOING.
12. **LIMITATION OF LIABILITY**. YOU UNDERSTAND AND AGREE THAT IF WE BECOME LIABLE TO YOU IN CONNECTION WITH THIS AGREEMENT, OUR OBLIGATION TO PAY DAMAGES TO YOU, REGARDLESS OF THE LEGAL THEORY, IS LIMITED TO THE AMOUNT YOU PAID US FOR THE LICENSED MATERIALS. UNDER NO CIRCUMSTANCES WILL WE BE LIABLE TO YOU OR ANYONE ELSE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST BUSINESS OPPORTUNITIES, LOSS OR UNAVAILABILITY OF DATA, DOWNTIME, CONSULTANTS, ETC.), EVEN IF THE POTENTIAL FOR SUCH DAMAGES WAS DISCLOSED AND/OR KNOWN. YOU FURTHER AGREE NOT TO BRING ANY KIND OF LEGAL OR ADMINISTRATIVE ACTION AGAINST US IN CONNECTION WITH THIS AGREEMENT MORE THAN ONE YEAR AFTER THE EVENT OCCURS WHICH IS THE SUBJECT OF SUCH ACTION. If the Licensed Materials or any part thereof are, or in our opinion might be,

held to infringe or constitute a misappropriation of a third-party's intellectual property rights, we may, at our option, (i) replace or modify the Licensed Materials so as to avoid infringement, (ii) procure the right for you to continue the use of the Licensed Materials, or (iii) terminate any licenses to the Licensed Materials, require you to remove the Licensed Materials and refund to you, pro-rata (using a straight line depreciation method over the Warranty Period), the license fees paid to us for this Agreement. Notwithstanding the foregoing, we will have no obligation with respect to any infringement claim to the extent caused by (A) any use of the Licensed Materials not in accordance with this Agreement, (B) any use of the Licensed Materials in combination with other products, equipment, software, or data not supplied by us, except as specified in the Licensed Materials, (C) your continued use of any non-current, unaltered version of the Licensed Materials following notification by us that the non-current unaltered version of the Licensed Materials may be infringing and of the need to use an Update; or (D) any modification of Licensed Materials by any person other than us.

13. **Remedies for Breach**. In the event that you breach any term of this Agreement we may (1) terminate this Agreement and revoke your license to the Licensed Materials upon written notice to you, in which event you agree to return to us or, at our discretion, destroy the Licensed Materials and any copies thereof; (2) repossess the Licensed Materials without compensation to you for any fees you have paid to obtain the use of the Licensed Materials or any costs you may incur as a result of the repossession and/or (3) pursue any remedy available at law or in equity against you, including specifically any rights we may have under applicable copyright laws. The prevailing party to any action brought under this Agreement shall be entitled to its reasonable attorneys' fees and costs.
14. **Audit**. On our written request, no more frequently than annually, you agree to provide us with a signed certification verifying that the Licensed Materials are being used pursuant to the terms of this Agreement. You agree to grant us reasonable access and provide reasonable co-operation, upon prior notice during normal business hours, to allow us to audit the use of the Licensed Materials.
15. **Export**. You acknowledge that all or part of the Licensed Material is of U.S. origin and subject to U.S. export jurisdiction. Accordingly, you agree to comply with all export and re-export restrictions and regulations imposed by the U.S. Government. If you breach this clause, we may terminate this Agreement immediately. Further, you unconditionally accept full responsibility for your compliance with this clause and agree to defend, indemnify and hold us harmless from and against any claim, loss, liability, expense or damage (including fines or legal fees) incurred by us or our affiliates or suppliers as a result of your violation of this clause.
16. **No Waiver.** No term or provision of this Agreement shall be deemed waived and no breach shall be deemed excused, unless such waiver or excuse is in writing and signed by the party claimed to have waived or excused. No consent to or waiver of a breach shall constitute a consent to, waiver of, or excuse of any other different or subsequent breach.
17. **Governing Law; Jurisdiction and Venue.** THIS AGREEMENT SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF ILLINOIS, WITHOUT REFERENCE TO ITS CHOICE OF LAW RULES. YOU HEREBY CONSENT TO THE EXCLUSIVE JURISDICTION AND VENUE OF THE COURT OF THE STATE OF ILLINOIS, DuPage COUNTY, AND THE UNITED STATES FEDERAL DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS, EASTERN DIVISION.
18. **Severability**. If any of the provisions of this Agreement are found to be invalid by a court of competent jurisdiction, such provisions shall be deleted from this Agreement and the remainder of this Agreement shall remain in full force and effect.
19. **Headings Not Controlling.** The Headings used in this Agreement are for reference purposes only and should not be deemed a part of this Agreement.
20. **Entire Agreement.** This Agreement, together with any separate support agreement signed by you, includes all the terms and conditions of the Software License Agreement between the parties hereto and supersedes any prior oral or written communications regarding your rights and obligations with respect to the use of the Licensed Materials. No statements made by any of our representatives or agents which are not included in this Agreement shall be binding on us.

Should you have any questions about this Agreement or Stenograph's software use policies, or if you desire to contact Stenograph for any other reason, please contact Stenograph at: support@stenograph.com.

CERTIFICATE OF INTERESTED PARTIES

FORM 1295

Complete Nos. 1 - 4 and 6 if there are interested parties.
Complete Nos. 1, 2, 3, 5, and 6 if there are no interested parties.

OFFICE USE ONLY
CERTIFICATION OF FILING

Certificate Number:
2016-105926

Date Filed:
08/30/2016

Date Acknowledged:
9-28-16

1 Name of business entity filing form, and the city, state and country of the business entity's place of business.
Wise County of Texas
Decatur, TX United States

2 Name of governmental entity or state agency that is a party to the contract for which the form is being filed.
271st District Court

3 Provide the identification number used by the governmental entity or state agency to track or identify the contract, and provide a description of the services, goods, or other property to be provided under the contract.
SQ117533
Yearly software/Edge renewal

4 Name of Interested Party	City, State, Country (place of business)	Nature of interest (check applicable)	
		Controlling	Intermediary

5 Check only if there is NO Interested Party. [X]

6 AFFIDAVIT

I swear, or affirm, under penalty of perjury, that the above disclosure is true and correct.

OFFICIAL SEAL
LISA BALDERSTONE
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES:10/29/19

AFFIX NOTARY STAMP / SEAL ABOVE

Barb Syman
Signature of authorized agent of contracting business entity

Sworn to and subscribed before me, by the said Barb Syman, this the 30th day of August 2016, to certify which, witness my hand and seal of office.

Lisa Baldrstone — Lisa Balderstone — Regional Sales Manager

Signature of officer administering oath — Printed name of officer administering oath — Title of officer administering oath