

STERLING

AUG 16 2017 AM 9:40

STERLING SOLUTIONS, INC.
5815 1/2 Waters Avenue
Savannah, GA 31404
1-800-673-9315

INVOICE DATE: 8/2/17

INVOICE NO: 01843-051

SOLD TO:

Wise County Veterans Service Office
PO Box 1567
205 N. State Street
Decatur, TX 76234-6148

SHIP TO:

Wise County Veterans Service Office
PO Box 1567
205 N. State Street
Decatur, TX 76234-6148

| ACCOUNT NO. | PURCHASE ORDER NO. | SHIP DATE | F.O.B. | TERMS |
|-------------|---|------------|-------------|--------------|
| 01843 | | | Destination | Upon Receipt |
| Quantity | Description | Unit Price | Total Price | |
| 1 | VIMS Maintenance Agreement for One Year | 750 | 750.00 | |

8/6
ENTERED
AUG 25 2017

12-5-405-361
I hereby certify that the goods/services described have been used in the services of Wise Co. Tx. I certify that to the best of my knowledge, they are necessary for the operations of my department. They have been purchased, if necessary, through bidding, they are not a part of a component bidding or billing scheme and they have not been previously paid for.

Signature/Date:

Sterling Solutions, Inc.
5815 1/2 Waters Ave.
Savannah, GA 31404

| | |
|-------------|-----------|
| SUB TOTAL: | 750.00 |
| SALES TAX: | N/A |
| AMOUNT DUE: | \$ 750.00 |

THANK YOU FOR YOUR BUSINESS!

Veterans Service Office
Wise County
P.O. Box 1567
Decatur, TX 76234

Laura Spain
8/15/2017



Sterling Solutions, Inc.

AUTOMATED DECISIONS FOR THE FUTURE

5815 1/2 Waters Avenue
Savannah, GA 31404
(800) 673-9315 Fax (912) 228-5760
WWW.SSIVIMS.COM

VIMS⁷ SOFTWARE MAINTENANCE AGREEMENTS

Maintenance agreements are available for VIMS programs. Purchase of a VIMS program automatically entitles the license holder to six months of free technical/training support through our toll free number. Maintenance Agreements take effect after the initial six month period. Cost for maintenance agreements are as follows:

Single-User Models: \$500.00
Multi-User Models: \$750.00
Claims Office: \$850.00

The Maintenance Agreement includes:

- § VIMS enhancements and updates at no charge. Periodic updates and enhancements are available on the Sterling Solutions, Inc.'s website, www.ssivims.com
- § Updates to automated forms at no charge. If the Department of Veterans Affairs makes revisions, the automated form will be updated.
- § Unlimited toll-free service for VIMS software technical and training support.
- § Unlimited email support for questions and assistance with the VIMS program.
- § Reasonable advice and assistance on hardware problems. However, we cannot assume responsibility for hardware.

The renewable annual fee can be paid in full or arrangements can be made for payment.

If you wish to purchase a maintenance agreement or have any questions, call **toll free at 800-673-9315** any time.

Visit our website at www.ssivims.com