

Customer Service Inspection and Back-Flow Prevention Service Agreement

1. Purpose.

West Wise Special Utility District is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions, which are in place to provide this protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the West Wise Special Utility District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.

2. Restriction.

The following unacceptable practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention assembly in accordance with state regulations.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of and air-gap or a reduced pressure-zone backflow prevention assembly.
- C. No connection which allows condensing, cooling or industrial process water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection, which provides water for human use.
- E. No solder or flux, which contains more than 0.2% lead, may be used for the installation or repair of plumbing on or after July 1, 1988 at any connection which provides water for human use.

3. Service Agreement.

The following are the terms of the service agreement between West Wise Special Utility District and

Wise County

- A. The District shall maintain a copy of this agreement as long as the Customer and/or premises are connected to the public water system.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours.
- C. The District shall notify the Customer in writing of any cross-connection or other potential contamination hazard, which have been identified during the initial inspection or the subsequent inspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on said premises.
- E. The Customer shall, at their expense, properly install, test and maintain any backflow prevention assembly required by the District. Copies of all testing and maintenance records shall be provided to the District as required.

4. Enforcement.

If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, terminate service or properly install, test and maintain any appropriate backflow prevention assembly at the service connection. Any expenses associated with the enforcement of the agreement shall be billed to the Customer.

FOR: WISE COUNTY, TEXAS

Eric McWhorter - County Judge

Signature

Signature

Date

04/10/12

[Signature]

ALL PARTIES LISTED ON THE SERVICE AGREEMENT MUST COMPLETE THIS FORM