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Dunn, Caryn

From: Doolin, Mark A. <mark.doolin@redcross.org>
Sent: Tuesday, December 02, 2014 10:06 AM
To: Dunn, Caryn
Subject: Laura Spain

Judge Clark,

Good morning. My name is Mark Doolin and I'm a retired Command Master Chief with the United States Navy. I retired in January with 30 years of faithful service. During the transition of becoming a civilian, sometimes there are several challenges along the way. One of them is dealing with the VA offices and ultimate nightmare that goes with it.

During my transition class months before I retired, everyone I had talked to about VA issues strongly recommended Laura Spain. In fact, it seemed everywhere I went and no matter who I talked to, Laura's name came up.

I had several choices but I chose Laura as my VA rep. After our first meeting, she immediately reviewed my record and had it submitted to the proper offices. During the process, she kept me updated and was completely honest with the process, sometimes good news, sometimes not so good news, but was completely honest and that's what I wanted to hear. I know at times I felt as if I was bothering her with questions but she always took the time to call back and explain everything.

Judge, in the Navy when someone went above and beyond the call of duty we would say "Bravo Zulu" or "BZ"

So.....to Laura and her team "BZ!"

Thank you for your time,
Mark Doolin

Mark Doolin
Disaster Program Manager

American Red Cross
1504 Mineral Wells Hwy
Weatherford, TX 76086
817-341-4516 (o)
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TAX ASSESSOR-COLLECTOR CONTINUING EDUCATION TRANSCRIPT

Reporting Period: 1/1/2014 - 12/31/2014

Honorable Monte S. Shaw
Tax Assessor Collector
Wise County
404 W Walnut St
Decatur, TX 76234-1372

ID: 211151
Phone: (940) 627-3523
Fax: (940) 627-7237
Enrollment Date: 01/01/2014

<u>Date</u>	<u>Course</u>	<u>Units</u>
02/20/2014	Regional Meeting-Session 1 - DFW	2.50
02/20/2014	Regional Meeting-Session 2 - DFW	3.00
03/24/2014	Texas School Assessors Conference - AUSTIN	2.25
04/01/2014	TAC Executive Leadership - BANDERA	12.25
04/24/2014	TX DMV Session 1 - AUSTIN	2.75
04/24/2014	TX DMV Session 2 - AUSTIN	4.00
05/15/2014	Regional Meeting - DFW	0.50
05/20/2014	TAC Executive Leadership- Module 2	17.00
06/08/2014	TACA Annual Conference- Ft Worth	6.25
07/09/2014	TAC Executive Leadership- Module 3	16.00
08/24/2014	TAAO Annual Conference- San Antonio	3.50
09/10/2014	DFW Regional Meeting- Decatur	3.00
09/10/2014	DFW Regional Meeting Session 2- Decatur	1.00
09/10/2014	FMLA: What Every Employer Needs to Know	2.00
11/17/2014	VG Young School for County Tax Assessor-Collectors	11.00

Total Hours for year: 87.00

You have met your continuing education requirements for the period 1/1/2014 - 12/31/2014.

You may carry forward 10.00 hours to the next reporting period.

SB546 of the 83rd Regular Legislative Session requires a County Tax Assessor-Collector to successfully complete 20 hours of continuing education annually. Up to 10 additional hours, over the required 20, will be carried forward into the next reporting period. This transcript/certificate is evidence of compliance with Texas Property Tax Code Section 6.231(d,) and must be filed for record with Commissioners Court.